Emotional Intelligence: The Key to Effective Leadership (C9207)

Emotional intelligence is the ability to recognize and deal effectively with your own and other people’s emotions. This workshop is designed to help people in leadership positions increase their EQ (Emotional Quotient). According to recent studies, EQ is a better predictor of workplace and life success than IQ. Leaders with high EQ are more productive because they gain cooperation from others and use their intuitive knowledge (“gut”) to make decisions and solve problems. This is a vital ability for implementing change and leading high-performing teams. 

Target Audience: Directors, Managers, and Supervisors

Project Management (C7756)

This workshop will cover the structures and practices of Project Management with the overlay of engagement and collaboration strategies. Focus will be on identifying and defining project objectives, efficiently and effectively coordinating project tasks, and applying the right processes and tools for managing a project team. 

Target Audience: Directors, Managers, and Supervisors

Strategic Thinking (C7523)

This course provides an integral understanding of the purpose and application of strategic thinking, along with tools and steps for their application. Participants will develop a deeper understanding of successful techniques to overcome barriers in the development of short- and long-term integrated planning, by applying practices that facilitate analysis of existing assets and challenges and capitalizing on strengths. This course provides participants with hands-on techniques and practices to develop ongoing “live-in-the-moment” strategic planning. 

Target Audience: Directors and Managers

REGISTRATION: Go to www.cuny.edu/pdlm and click on How Do I Register? to complete the PDLM E-Application. Follow the instructions to ensure your application is submitted and processed. Be sure to click on SUBMIT after you print your application. Applications must be received in the PDLM Office at least 10 days before a course starts. Dates are subject to change.