Who are the Public Safety staff?

- Our dedicated staff works 24 hours a day to maintain an atmosphere in which Queens College students, faculty, and staff can feel safe and secure when pursuing their activities on campus.
- Our staff consists of more than 20 well-trained and certified Peace Officers as well as more than 20 well-trained and certified Campus Security Assistants.
- Our staff also includes a Fire Safety Director who is in charge of performing fire drills every semester, as well as checking building fire panels to ensure that they are updated and working properly.
How does Public Safety protect me?

• Public Safety’s Patrol Officers report and respond to any suspicious activity seen on campus.

• They also serve as a deterrent so people will think twice before committing any potential wrongdoings.

• A CUNY Public Safety patrol vehicle is stationed on the Quad during evening hours.

• Upon request, Public Safety offers escorts for any of our faculty, staff, or students who feel their safety is at risk. Please call 718-997-5912 if you need an escort.

• Queens College Public Safety encourages everyone to work together in order to ensure a safe college community. **If you see something say something!**
Public Safety Suggestions:

• We encourage you to put Public Safety’s phone number on speed dial in case of emergency.

• We also recommend anyone in the college community holding an **order of protection** to give a copy to Public Safety with a photo of the person the order is against.

• You are also encouraged to download the QC Mobile App which contains an Emergency option where you can easily access Public Safety phone numbers.
Our relationship with the NYPD

- We have a strong relationship with the 107th Precinct.
- In 2015, the NYPD held a well-attended active shooter seminar for faculty and staff.
- NYPD 107th Precinct and Patrol Bureau (Queens) have Queens College floor plans for emergency responses.
NYPD & Public Safety working together

• Addresses of Queens College buildings are painted on their roofs in case an incident requires response by a NYPD helicopter.

• A joint response plan between Queens College Public Safety and SATCOM (Strategic and Tactical Command of Queens South) has been established.
  • NYPD officers have been invited to campus to familiarize themselves with campus buildings, roads, etc.
  • Public Safety, equipped with master keys and key cards, will accompany NYPD first responders.
  • A Public Safety Officer will be assigned to the SATCOM command post providing real-time communication with campus officials.
What safeguards does Queens College have on campus?

- All 911 calls originating from Queens College landlines go to the Public Safety base as well, so Public Safety officers will be aware of them.

- Panic Alarms
  - Located in sensitive areas, e.g. Human Resources, Financial Aid, Counseling, Child Development Center (approximately 36 alarms).
  - A PC-based E-Panic alarm system is being researched, with plans to use it to supplement our existing Panic Alarm system.

If you have an emergency, always CALL 9-1-1.
Other Alert Systems

- Blue emergency phones are located throughout the campus grounds. Stationary emergency phones are located inside buildings.
  - Public Safety receives calls and knows the exact location of the phone from which the call was made.
  - Monthly checkups are performed and documented to ensure emergency phones are working properly.
  - Each semester, Public Safety officers are assigned to verify that every phone inside campus buildings has a sticker displaying the Public Safety emergency numbers (extensions 75912 and 75911).

- CUNY Alert provides emergency text and voice messages to students, faculty, and staff.

- Public Safety has the ability to send emails to occupants of selected buildings.
Emergency Preparedness

- In the case of an emergency, our emergency preparedness page will have updated information.
- A link is found at the bottom of the QC homepage.
- http://www.qc.cuny.edu/emergency/Pages/default.aspx
There are groups that can help!

- Behavioral Intervention Team (B.I.T.)
  - Early Warning system
    - If you see questionable/suspicious behavior, report it.
  - Provide a structured, positive method for addressing behaviors of concern.
  - Formalize a protocol of instructions for communication, coordination, and intervention.
  - Coordinate follow-up to ensure that services, support, and resources are deployed effectively.

- Workplace Violence Committee

[Image of a face with an angry expression and a 'no' symbol]
Emergency Response Guide

- Provides helpful guidelines for emergency situations.
- Found on the Emergency Preparedness page:
Other helpful resources...

- Key Control Access
  - Public Safety knows who has keys.

- Cameras / Surveillance
  - Cameras are located in select locations.
  - A request is being prepared to ask elected officials for new cameras and key access systems.

- Decal System for Parking
  - Public Safety is aware of who is parking on campus.
  - New online payment system will be put in place for decals and tickets.

- QC shuttle bus
  - A Public Safety officer posted at the drop off location on campus.
Other Rules and Procedures for Public Safety

• Large Student club parties
  • Metal detectors employed
  • No re-entry rule enforced
  • Public Safety reserves the right to terminate parties

• No smoking on campus
  • If someone is seen smoking on campus, he/she is told that smoking is prohibited and is handed a no smoking pamphlet.
Any questions?

Call Pete Pineiro
Director of Public Safety
718-997-4446