## QC 2017-2018 Strategic Plan Proposed Priorities

| 1. Goal 1 - Facilitating Student Success | **Initiative 1**  
Support Transfer Student Transition | • Strengthen first-year academic supports geared toward transfer student needs  
• Catalogue, coordinate, and initiate new articulation agreements with CUNY and other campuses – so that our offerings are more coordinated, resulting in clearer pipelines for transfer students  
• Strengthen advisement services to help transfer students reach their desired academic goals |
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| 2. Goal 2 – Supporting Faculty and Staff Excellence | **Initiative 2**  
Improve the Graduate Student Experience, with Emphasis on Masters Students | • Create spaces for graduate students to interact and organizational structures that cater to their needs  
• Conduct analyses of offerings to determine the optimal mix of programs |
| 3. GOAL 3 - Strengthening Operational Capacity and Infrastructure | **Initiative 10**  
Re-engineer Business Processes to Better Meet Student Needs | • Improve seamlessness and quality interactions across key student services at the beginning of each semester/peak usage times  
• Update existing communications tools, including QC’s website |

| **Initiative 5**  
Support Professional Development of Staff | **Initiative 11**  
Promote the Impact and Visibility of QC |  
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