

Wireless Quick Start

To access your particular wireless network:

1. Select the network associated with your affiliation (**qc-faculty**, **qc-staff**, **qc-student**, **qc-student2** or **qc-guest**) and connect
2. Enter WEP Key (password) **12345**
3. Open a web browser (Chrome, Internet Explorer, Firefox, Safari)
4. Queens College login screen will appear
5. Log in using your Queens College ID (except guests, who should use their email address)

Note: Students can user either qc-student or qc-student2

If you have any questions or need assistance connecting to the Queens College wireless network, please contact the OIT Help Desk at 718.997.4444 or helpdesk@qc.cuny.edu

qwifi

Queens College OIT has begun testing a new Wireless Network called qwifi. This network will provide longer login sessions, and the ability to support many more people simultaneously. In addition, you can register devices such as game consoles, DVRs, and other set top boxes. Please note that we may hide qwifi and bring it back during testing to allow us to implement improvements.

To use qwifi with your QC account:

1. Select the network **qwifi** and connect
2. Open a web browser (Chrome, Internet Explorer, Firefox, Safari)
3. Queens College login screen will appear
4. Log in using your Queens College ID (except guests, who should follow qwifi guest login below)

qwifi guest instructions:

1. Below the login box is "[Guests, please click here to request an account](#)"
2. After clicking "Guests, please click..." Fill in the form
3. A temporary password will be sent to you via email and also via SMS to your mobile phone
4. Fill in the account and password in the login box

To register a set top box or game console you will need to know the MAC address of your device. The MAC address is frequently located on a sticker on your device possibly on the bottom or back. Sometimes it is listed in the wireless setup for your set top box. It is a hexadecimal number and will appear in one of these two formats:

ab-cd-ef-01-23-45

ab:cd:ef:01:23:45

After locating the MAC address enter it at this URL:

https://qwifi.qc.cuny.edu/guest/auth_login.php?target=%2Fguest%2F

You will periodically need to register the device again. If you come back before the registration expires, you can simply ask for more time.

If you have any questions or need assistance connecting to the Queens College wireless network, please contact the OIT Help Desk at 718.997.4444 or helpdesk@qc.cuny.edu