

How to Access Online Student Resources during Distance Learning Protocol for Spring and Summer 2020 Terms

To download **QC Navigate App.**, please go to: <https://qc-cuny.navigate.eab.com/app/>

Student Resources	Online Platform(s)	Access
Academic Advising Services	Outlook Navigate App.	Email: advising@qc.cuny.edu Go to: https://navigate.cuny.qc.edu
Student Advocacy and Appeals	Outlook	Email: student.advocacy@qc.cuny.edu
Information Technology	Live Chat Outlook: email support I.T. Helpdesk Telephone callback	https://www.qc.cuny.edu/computing/Pages/New.aspx helpdesk@qc.cuny.edu http://support.qc.cuny.edu/ 718-997-4444
QC HUB: Registrar, Bursar, Financial Aid	Outlook Navigate App.	Email: qc.hub@qc.cuy.edu Go to: https://navigate.cuny.qc.edu
Academic Support/Tutoring	Google Meet Google Documents	Activate your Queens College Google Education Suite Account: http://ctl.qc.cuny.edu/claim-qc-google-apps-account/
Library Services	Live Chat via QC Library Online Information Desk	https://library.qc.cuny.edu/
Online Bookstore	Online	https://qc.textbookx.com/institutional/index.php
Career Engagement and Internships Services	Navigate App.	Go to: http://www.qc.cuny.edu/career
Counseling, Health and Wellness Center	Telephone Call	718 997-5420
Special Services for Students with Disabilities	Outlook Online Tradings	Qc_spsv@qc.cuny.edu Lynda.qc.cuny.edu
Health Services	Outlook	Email: healthquestions@qc.cuny.edu
QC Education Abroad	Outlook	QC.EducationAbroad@qc.cuny.edu
Veteran Student Services	Outlook Navigate App.	Email: veterans@qc.cuy.edu Go to: https://navigate.cuny.qc.edu
Carroll and Milton Petrie Student Emergency Grant Fund	Outlook Telephone	petriegrant@qc.cuny.edu 718-997-5500
CREAR Futuros*	Outlook	crearfuturos@qc.cuny.edu
Project ExCEL – BMI	Outlook Website	Email: rajiv.singh@qc.cuny.edu (Director) Megan.pindling@qc.cuny.edu (Coordinator) http://qcprojectexcel.qwriting.qc.cuny.edu/

*A Peer Mentorship program to support Latino and any other interested students.