Academic Advising Center | Queens College | City University of New York

Title: PT Academic Advisor/ Navitas Coordinator

Job Description

The Academic Advising Center provides academic information and centralized advising services to all undergraduate students through the clarification of degree requirements and academic program. The Center makes information available to students that will provide a clear understanding of the academic requirements that impact their selection of programs and courses with the goal of leading to timely receipt of the baccalaureate degree. To achieve this, the Center provides advising and registration to all new students – freshmen and transfers by working closely with support service offices and special programs to facilitate entry to the college. The Academic Advising Center is often the first point of contact for new students after admission to Queens College.

Duties

- Advise students about academic regulations and degree requirements with primary focus on College's general education.
- Serve as the dedicated liaison to the Navitas program (a global higher education organization partnered with Queens College to increase international student access to higher education to prepare them for future success) – Cohorts include the Global Student Success Program (GSSP – equivalent to year 1 of bachelor's degree studies) and the Global Student General Admissions (GSGA – direct entry).
- Advise and register incoming Global Student General Admission students during New Student Advising and Registration seasons by way of group and/or individual freshman advising sessions.
- Facilitate Freshman Advising Workshop and Welcome virtually or in-person (when applicable).
- Manage freshman holds and student groups for Freshman Sessions to ensure mandatory advisement and proper student records; includes coordination with campus support services as applicable.
- Dedicated advisor to Global Student General Admission students post-admissions and throughout their academic journey to ensure successful degree progression and completion; this includes course selection, development of academic plans based on class standing and levels of preparedness.
- Outreach to Global Student General Admission students via QC Navigate (campaigns and targeted communications) for timely advisement and registration.
- Coordinate and facilitate an Advising Workshop and outreach efforts for GSSP students as they transition into general admissions at the college.
- Assess and revise new student onboarding each cycle based on surveys, self-studies, advisor feedback, etc.
- Manage related statistics/analyses by use of spreadsheets and data.
- Other related duties as assigned.

Qualifications

- Baccalaureate degree required.
- International student experience preferred.
- Applicant should be friendly and personable, possess excellent communication skills, exercise strong organizational and time-management skills.
- Must be able to work independently, as well as part of a team with a collaborative approach to problem solving.
- Ability to maintain high levels of self-motivation, creativity, and initiative.
- Microsoft Office experience and some knowledge of PeopleSoft and Hobsons preferred. Ability to learn new technologies.

Compensation: The rate is \$18 per hour plus benefits. 20 hours per week required with the expectation of a flexible schedule.

How to Apply:

Please send cover letter and resume via email to:

Ms. Rebecca De Jesus Rebecca.DeJesus@qc.cuny.edu The Academic Advising Center Queens College, CUNY

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