| 1. | **Goal 2: Supporting Faculty and Staff Excellence** | Initiative 5: Support Professional Development of Faculty and Staff   | - Each year, require every division and service unit to inquire about faculty and staff needs and interests and identify professional development opportunities  
- Provide professional development opportunities for faculty and staff on their roles as educators, advisors, and key stakeholders in helping QC achieve its mission and strategic priorities  
- Encourage Partnerships between QC faculty, NYC businesses, and other academic institutions on research, curriculum development, and teaching topics   |
| | | Initiative 4: Foster Faculty Scholarship in Research, Teaching and Service | |
| 2. | **Goal 3: Weaving Campus, Community, and Global Connections** | Initiative 7: Nurture Campus Diversity   | - Strengthen recruitment of African American and other groups underrepresented racially/ethnically among undergraduate and graduate students when compared to borough demographics  
- Ensure new faculty hires reflect the diversity of our students  
- Enroll more international students and bring more international scholars   |
| | | Initiative 9: Expand Queens College’s International Presence | |
| 3. | **GOAL 4: Strengthening Operational Capacity and Infrastructure** | Initiative 10: Re-engineer Business Processes to Better Meet Student, Faculty, and Staff Needs | - Redesign and analyze work and information flow and automate processes where beneficial - to improve seamlessness and quality of interactions and delivery of services  
- Strengthen internal communications across campus-to increase efficiency and improve all business processes |