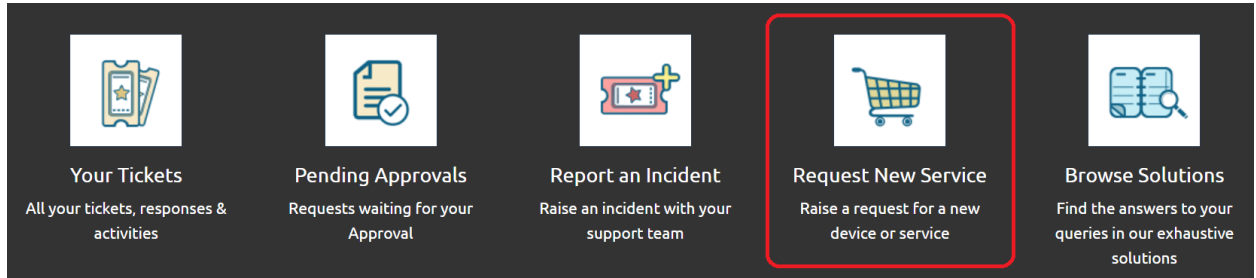
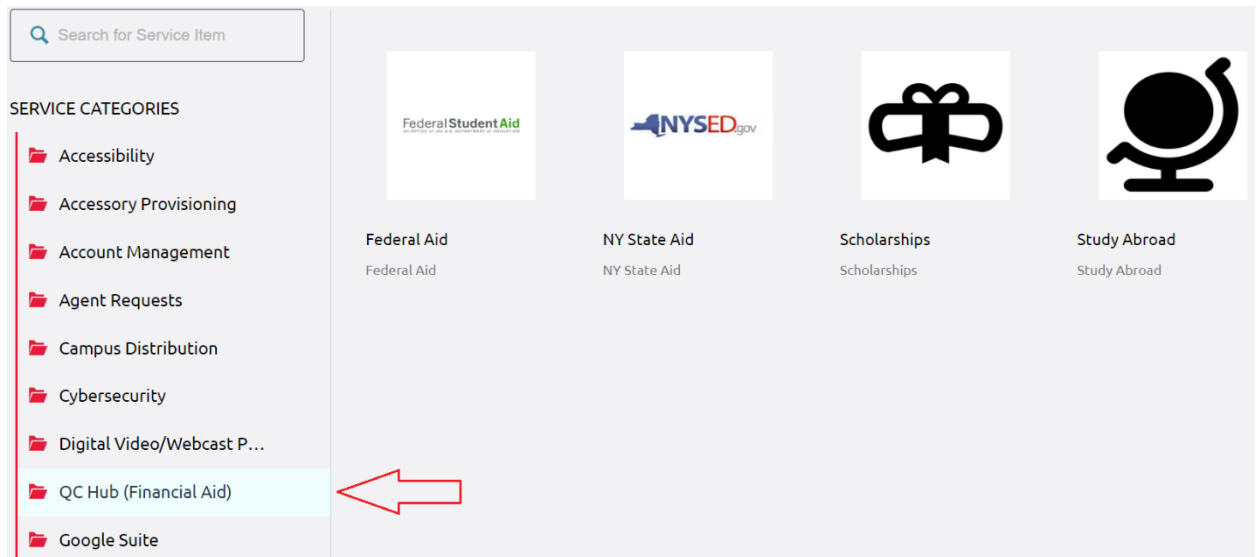


## How to submit a service ticket for Financial Aid:

1. Visit <https://support.qc.cuny.edu/>
2. Click on “Request New Service” to submit a ticket



3. Log in using your CUNYFirst credentials
4. On the left-hand side, you will see Service Categories – click on “QC Hub (Financial Aid)” and the financial aid services will then be shown.



5. Once the requested service is selected, be sure to provide your CUNYFirst ID # along with choosing the specific category associated with your inquiry

A form with three sections: 1. 'CUNYFirst ID \*' with a text input field containing '12345678'. 2. 'Category \*' with a dropdown menu showing '...'. 3. 'Details of Request \*' with a large text area containing the placeholder text 'Details of Request'.

\* To view the status of tickets previously submitted, click on “Your Tickets” shown in step 2.