How to submit a service ticket for Financial Aid:

1. Visit [https://support.qc.cuny.edu/](https://support.qc.cuny.edu/)
2. Click on “Request New Service” to submit a ticket
3. Log in using your CUNYFirst credentials
4. On the left-hand side, you will see Service Categories – click on “QC Hub (Financial Aid)” and the financial aid services will then be shown.
5. Once the requested service is selected, be sure to provide your CUNYFirst ID # along with choosing the specific category associated with your inquiry

* To view the status of tickets previously submitted, click on “Your Tickets” shown in step 2.